



**DORSET
POLICE**

VOLUNTEER SUPPORT SCHEME ROLE DESCRIPTION

Role Title:	Community Guardianship Volunteer
Post Number:	TBC
Division/Department/Section:	BCP LPA
Line Manager: (Job Title & Post Number)	TBC

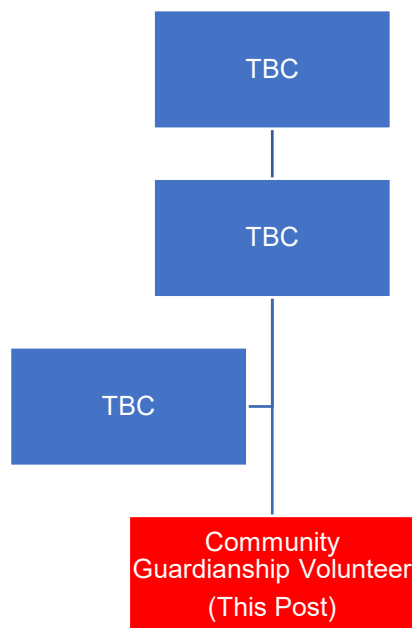
1. PURPOSE

This scheme will assist in providing proactive patrols of Bournemouth Town Centre on a Friday and Saturday night; providing people with support when they are vulnerable, in drink or unable to get back to their accommodation.

The key role of the volunteer will be to provide advice, support and assistance to clients. This role will enhance the work of the Bournemouth Street Pastors who patrol on a Saturday night, as well as that of the Safe Bus which operates on Horseshoe Common.

This project will help to meet the aims of the Crime, Drugs and Disorder strategy for Bournemouth, Christchurch and Poole as well as the Violence Against Women and Girls agenda.

2. POSITION IN THE ORGANISATION



(b) Staff who work directly for this post

None

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3. MAIN RESPONSIBILITIES	
INPUT	OUTPUT
Providing effective and safe patrols of the town centre.	To put clients at ease, knowing there is support out there.
Assist those who are vulnerable to reach their destination, whether it is their home or holiday accommodation, by arranging alternative transport.	To ensure the safety and needs of clients are met at all times.
Complete client contact sheets.	Completion of accurate records is necessary to assist with potential referrals.
Assessing the needs of the client and offering basic advice and guidance on issues which may be disclosed.	To ensure that client remains safe and to assess if further treatment or support is needed.
Directing clients to agencies or organisations that are established to deal with particular issues, e.g., alcohol or drugs misuse.	To ensure safety and needs of clients at all times.
4. MAIN CONTACTS	
1.	Community Guardianship Coordinator
2.	Partner Agencies and their volunteers
3.	PSV Coordinator & CiP department
4.	Neighbourhood Policing Team – Bournemouth Town Centre
5. SPECIAL CONDITIONS	
<p>Volunteers will be provided with Community Guardianship uniforms.</p> <p>Expenses (such as parking) can be claimed through Duty Sheet.</p> <p>Under no circumstances must volunteers put themselves in a vulnerable position or at risk.</p> <p>Mandated training is required for this role, which includes First Aid training and De-Escalation Techniques.</p> <p>Partner agency will provide training regarding their work to enable accurate sign posting by the PSV.</p> <p>Volunteers will be expected to liaise with Police officers, council officers, the ambulance service and the hospitals as well as friends and relatives of clients.</p>	
6. KNOWLEDGE & SKILLS	
ESSENTIAL	DESIRABLE
<p>Able to communicate appropriately at all levels and with people of all ages.</p> <p>Knowledge and understanding of the purpose of the Community Guardianship Scheme.</p>	

<p>Effective decision making and problem-solving skills.</p> <p>Ability to complete mandated training.</p>	
<p>6. ADDITIONAL INFORMATION e.g., Amount of hours per week, whether you need a volunteer on certain days.</p>	
<p>The Community Guardianship scheme operates in the town centre, often very late into the night on Friday and Saturday nights and assists people who may be vulnerable or under the influence of drink or drugs.</p> <p>Volunteers will be expected to commit to a minimum of 1 shift per month. Volunteers will need to be fit and healthy, aged between 18 and 80 years.</p> <p>Community Guardianship will commit suitable trained and reliable volunteers in complete duties in accordance with the current Dorset Police Volunteers Policy.</p>	
<p>7. TERMS OF APPOINTMENT</p>	
<p>In accordance with the current Dorset Police Volunteers Policy.</p>	