



## Police Support Volunteer (PSV) Role Profile

<b>Role Title:</b>	<b>Pathfinder Community Support Volunteer (PCSV)</b>
<b>BCU/Dept:</b>	Devon & Cornwall (Various Locations)
<b>Hours</b>	Flexible

### Scheme Description

Pathfinder is an out of court disposal designed to identify “critical pathways” and intervene in a low-level offender’s early behaviour in order to reduce or stop further offending and victimisation. The scheme requires the offender to comply with a 4-month bespoke contract. If they re-offend or choose not to engage with the scheme, the normal criminal justice process will resume. In order for a low-level offender to be eligible for the scheme both the victim and offender must provide their consent.

### Role Description

- Support Keyworkers with administration, office-based tasks, and meetings
- Assist with internal website, social media outlets, newsletters, and good news stories
- Support Keyworkers with contacting low level offenders on the scheme to discuss any issues or matters over the phone or via email
- Attending appointments with the Keyworker that focus on
  - Delivering social reintegration at a public place by attending informal meetings or activities with low level offenders, for example getting a coffee or going for a walk
  - Accompanying low level offenders to meetings and sessions at a police station or with partner agencies or support groups. Providing support and guidance through reintegration into the community.
- Meet with low level offenders, who have been risk assessed by a Pathfinder Keyworker, in a public place to provide support with the Pathfinder program, social integration or partner agency/support group meetings.
- Attend community events to promote the work Devon & Cornwall police and the Pathfinder Scheme

**Police Support Volunteer shifts are commonly around 4 hours per week but are flexible and to be agreed locally with the applicant. Timings for this role may fall with the following time periods:**

	<b>Mon</b>	<b>Tue</b>	<b>Wed</b>	<b>Thu</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
Morning	√	√	√	√	√	√	√
Afternoon	√	√	√	√	√	√	√
Evening	√	√	√	√	√	√	√

### Community Volunteer

There may be occasions when there is an immediate need for volunteers to support the community. This could be as a result of a pandemic, or environmental issues such as flooding. Most of our volunteers are vetted, which provides reassurance to agencies and communities and are therefore in a good position to support local areas and provide additional resilience. If you are willing to duo role as a Community Volunteer and respond to a call to action, you will be invited to sign a form that will provide more detail at your induction.

Requirements	Benefits
<ul style="list-style-type: none"> <li>• Basic computer skills</li> <li>• Good oral and writing skills</li> <li>• Comfortable working on as part of a small team</li> <li>• Some social media knowledge (not essential)</li> <li>• Good at building relationships with a desire to help people</li> <li>• Understanding and adherence to Equality and Diversity</li> <li>• Experience in supporting people</li> <li>• Some knowledge of critical pathways and the criminal justice system</li> <li>• The ability to engage vulnerable people in a non-judgemental way</li> </ul>	<ul style="list-style-type: none"> <li>• Opportunity to be part of a team</li> <li>• A reference if required</li> <li>• A regular 'Feel-Good' factor about volunteering for the Police</li> <li>• Additional training provided appropriate to the role (Working with vulnerable people, domestic violence etc)</li> <li>• Helping people develop and reintegrate with society</li> </ul>

Additional Information	
Minimum age:	18
Maximum age:	N/A
Expenses:	Yes
Induction:	Yes
Insurance cover:	Yes
Training	Yes

### Recruitment Method

- Application Form
- Full force check
- Informal Discussion
- Trial Period

### Time Frame

Please note that this role is subject to force checks which may take up to six weeks

### Training:

- NCALT as per training matrix
- Conflict management
- ECINS (buddy)

### Contact Information

Business Support Services – Citizens in Policing  
Homer House  
Devon and Cornwall Police  
Police Headquarters  
Middlemoor  
Exeter  
EX2 7HQ

Tel: 01392 225900 Option 1

Email: [dcp-citizensinpolicingrecruitment@devonandcornwall.pnn.police.uk](mailto:dcp-citizensinpolicingrecruitment@devonandcornwall.pnn.police.uk)

[www.devon-cornwall.police.uk](http://www.devon-cornwall.police.uk)